





Quality carefree self-catering holidays since 1969
Specialists in Static Holiday Homes & Apartments

 + +44 (0)1903 743193

 www.altogold.com or  info@altogold.com

Altogold Ltd, Hillside Walk., Storrington, West Sussex, RH20 3HL England.



We are pioneers of caravan holidays in Switzerland established in 1969. Altogold, have been providing a friendly, personal service with knowledgeable staff to answer those questions to make your holiday enjoyable ever since. Now probably one of the largest privately own companies of our type in Switzerland. We offer a superb range of comfortable holiday homes in some of Europe's finest scenery, at a cost to suit most people.

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SWITZERLAND

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Register on line and be the first to save.
www.altogold.co.uk

Call ++44 (0)7941 049509 - 24/7 hrs
Call ++44 (0)1903 743193 - 0900-1700hrs
Check out our apartment Selection online

Go online and check out our



Why book with Altogold?

We offer you that rare opportunity to book with a “family run holiday business” who individually tailor your holiday to suit your needs.

Prices start with the accommodation only, YOU add the extras.

Book a package and your holiday is fully protected by the “Client Trust fund”. Children’s games available free.

Meet our managers all experienced and knowledgeable.

Altogold offer FULLY FLEXIBLE HOLIDAYS and BREAKS JUST FOR YOU.

Travel any day you wish.

Optional cross channel.

You choose the means to your destination.

Variable booking dates.

Minimum stay 3 nights or just add more nights.

Choose active or relaxing packages.

Independent or package holidays.

Selection of detached accommodation to suit you.

Your own living space.

Mature experienced on site representatives.

Tourist Information office on location.

We are here to truly offer value, flexibility and freedom to your family.

**BOOK EARLY for
the best offers**

PLUS SAVE WITH

Altogold offers and packages

Book an Inclusive holiday by Ship or Rail

Including your travel reduction tickets when you book

Online Booking (we give Guaranteed savings)

**Be creative build your own Holiday
Packaged AT NO EXTRA COST**

**It's your holiday
you choose**

latest deals www.altogold.co.uk

Popular Holiday Resort Manor Farm offers one of the finest locations in the Alps. It offers all the typical Swiss high standards we all come to expect. Situated on the shores of Lake Thun (FREE) Whether your holiday idea is to relax in the alps or take advantage of the many activities on offer such as skiing etc. Locally there is horse riding, paragliding (including passenger flights), rafting, abseiling, climbing and more. Having returned from a great day out you can enjoy the local cuisines or just go alfresco. Manor Farm is large holiday resort, divided in two (each with its own towns). The good news is Altogold's exclusive accommodation is ON THE BEACH. From the resorts southerly position our accommodation is just a short walk to the Lake Restaurant, two children's play areas (one with an 'unattended' play area), swimming enclaves or cul-du-sacs protecting you from the busy camp environment. From the resorts southerly position our accommodation is just a short walk to the Lake Restaurant, two children's play areas (one with an 'unattended' play area), swimming enclaves or cul-du-sacs protecting you from the busy camp environment.

Manor Farm Services

Reception (Multi lingual), Kiosk, Essentials Shop, Souvenir Shop, Children Play Areas, Children's Small Pool (unattended), Sports Area, TV Room, Games Area, Table Tennis, Mini Golf, Wash and Toilet Facilities, Restaurant, Take-a-way, Bus Services (3km to Interlaken). See our managers about the local guest card "Gastekarte" offering discounted entry to many local attractions. (Some attractions are seasonal please ask if they are important to you.)

Near by

Outdoor/Indoor heated pools (Interlaken). Lake Steamer pickup point. Boat Hire, Bicycle Hire, Excursion pickup point, Badminton, Volley Ball, Fishing, Football, Beautiful local walks along the lake edge or through meadows and along alpine rivers and much more.

Bernese Oberland the name given to one of the most beautiful regions in Switzerland. Interlaken at its centre. The Bernese Oberland grandness and its all-round scenery is barely adequate to describe its majestic splendor. The area combines stunning scenery with peace and tranquility; a formula to relax and revitalize even the most jaundiced. The area varies from lush green meadows with bright alpine flowers, sparkling lakes, dense forests and quaint mountain villages with their flower-decked wooden chalets. From the Jungfrau and Eiger mountains. From March to late October the countryside is a riot of colour, ranging from the vivid carpets of spring flowers to autumn tints. It is no wonder why so many poets and writers since Byron, Browning and Tennyson have been inspired by this region. The Jungfrau region is now recognized by 'UNESCO', as a World Heritage Site. More can one say.

ns in the Bernese Oberland region for starting your holiday. The resort maintains
outh shore of Thunnersee, with direct access to its own private lake side beaches
f the inviting alpine water for a great selection of sports, swimming, sailing, water
lights), for the adventurous there is even a pick up point on site for activities like
you can choose from two Local Restaurants (one on site) offering very different
vo by Seestrasse Interlaken-Thun road (A very scenic route between two beautiful
EST side of Manor Farm (WITH NO UNDERPASS to access the Lake), with access
ed' small pool for children). Most of our accommodation is exclusively in small
environment and giving your holiday that little extra no other can offer.
on offers all round stunning alpine views for your relaxation.



**Only the Swiss can make
excursions and exploring a
simple and relaxing
experience.**

s of Switzerland with
scenic splendor make words
ing scenery, invigorating air
ded traveler. The landscape
cascading waterfalls, pine
ts to the mighty snowcapped
is a blaze of ever changing
not difficult to understand
been inspired to write about
d Natural Heritage site what



and book with instant savings

Accommodation. All the freedom associated with camping without the discomforts!, In well-equipped accommodation set in beautiful surroundings provide the freedom and independence that is such an essential part of your holiday.



Relax on one of two beaches

Manor Farm offers all the advantages of an apartment with the special atmosphere and facilities associated with camping, from the alfresco life style to letting the children play in the 4 play areas on site. Select from our range opposite all with a well stocked inventory, Hot and cold

water, 4 burner hob, fridge, complete range of utensils. Toilet, shower, wash basin. A typical description-main bedroom, double bed (1.4 x 1.9 to 1.6 x 2m) wardrobe, dresser and under bed storage. small bedrooms, single beds (0.6 x 1.8 to 0.8 x 1.9) 2/3 beds wardrobe and under bed storage. Pillows, blankets/duvets are supplied. Remember to take your own towels,



Onsite Restaurant

bed linen/ duvet covers & pillow cases, as these are not supplied. (Linen available for hire). The lounge/ dining area includes seating with under seat storage converting to additional extra double bed, table and wall cupboard/storage with electric (220v) heating.



Brienze Lounge Kitchen

Outside area you have your own relaxing space with table, chairs for the alfresco style and parking space for one car. All this is cared for by our mature resident on site managers ready to welcome you on arrival for your holiday.



Mobile Home A Lounge Area

Extra Services

Hire service subject to availability of the following: Bed linen, DVD players & baby equipment. See our current price list or ask one of our staff for more details.

Special Requests. If you require additional holiday help we offer service from basic arrival shopping to arranging of special events.

SWITZERLAND

Our Location
Interlaken
Manor Farm



**In the heart of Swiss Alps
what better place to start your holiday**



Mobile Home: If you are looking for great starter holiday accommodation with all the basics and no frills that probably costs less than a tent, look no further.

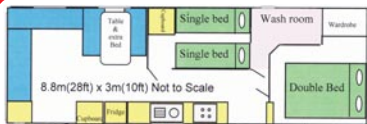
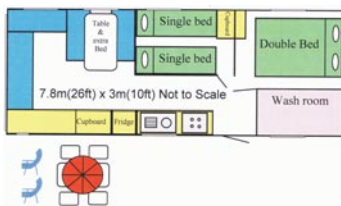


Mobile homes offer:- kitchen with 4 burner cooking facilities, including saucepans, cutlery and crockery. Two bedrooms with duvet and blankets and pillows. Wash room with toilet, wash basin and shower. Lounge/dining area with seating for all to relax, outside you have parking for one car, table and chairs. Sleeps 2-4 (6 on request) Note: Cannot add any additional items from the hire list except Linen.

Spiez: Excellent accommodation with most of the basics you need to enjoy your holiday keeping your holiday simple and comfortable. Kitchen with 4 burner cooking facilities, including electric kettle saucepans, cutlery and crockery. Two bed rooms with



duvet, blankets and pillows. Wash room, Toilet, wash basin and shower. Lounge/dining area with seating for all to relax and watch TV. Parking for one car, outside table and chairs (2 Recliners) parasol to shade you from the summer sun. Sleeps 2-4 (6 on request) 7.8 m long x 3m wide.



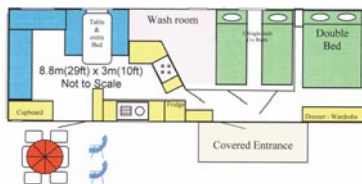
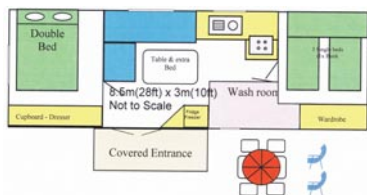
THUN: Our popular Thun range accommodation offers you additional



inventory and space to help you get even more from your holiday. Kitchen with 4 burners plus oven, kettle, microwave, saucepans, cutlery and crockery. With two bedrooms, duvets, blankets and pillows. Wash room, toilet, wash basin and shower.

Lounge/dining area with seating for all to relax and watch TV. Outside parking for one car, table and chairs (2 Recliners) parasol to

shade you from the summer sun. Sleeps 2- 5 (7 on request), 8.5m long x 3m Wide. Reserve your preferred design layout to suit you.



Oberhofen 2 and Brienz 3 bedroomed

These Superior holiday homes are designed with comfort and space in mind. All situated on spacious sites with patios and (Optional covered terrace) to ensure you get some shade during the summer sun throughout the day as you enjoy your alfresco lifestyle. With table and chairs to



relax and parking alongside the holiday home.

This accommodation range benefit from a well stocked kitchen including, 4-burner

(automatic) cooker, microwave, kettle, toaster, coffee machine. They are all served by Cable TV (Pal D) with DVD, along with other mod cons as standard to make your holiday more memorable.

Also within this range we offer fridge / freezer as standard, separate toilet, separate shower/wash room for your holiday convenience. All hot water heated via gas boiler. Duvet, blankets and pillows are supplied, but you will need to take your own bed linen & towels (Bed linen may be hired on request). Use of bed linen is obligatory. 220v electric supply, electric heating.

OBBERHOFEN: Arrangements consist of two bedrooms, 1 double bed, one bedroom with 3 single beds including a crossover single bed. 7.4m (24ft) long x 4m (13ft) wide. Sleeps 2-5 (7on request).

BRIENZ: Arrangements consist of three bedrooms, 1 double bed, one bedroom with 3 single beds including a crossover single bed and one bedroom with two singles. 8.04m (26ft) x 4m (13ft) wide. Sleeps 2-7 (8 on request).



Exclusive prime positions on Manor Farm offer Great Views, ample space and relaxation.



Planning your holiday

Altogold has been arranging holidays for Over 40 years. When booking with Altogold we will provide you with suggested routes and driving information. Alternatively you may choose to travel by Air or Train. Please ask, as our personal services extend well beyond just getting there.



By Car: Since we started 1969 the road and motorway networks have continue to improve and grow to the extent that most people can drive from Calais to Switzerland in the day comfortably. With the roll on roll off ferries and Euro-Tunnel giving easy access to Europe there is little reason to not to explore further a field, distance 940km, 560miles. 75min Dover - Calais ferry crossing, 40 min Euro tunnel, along with many other sea routes available today.



By Rail: Rail travel from the UK starts from London - St Pancras, with a choice of routes across Europe offering different landscapes and cities to travel through making it part of your holiday. We can arrange your rail needs on request.

By Air: A popular way to travel now, Bern (nearest Zurich, Geneva and Basel, all having good rail links to the cities and towns of Switzerland. **Altogold Ltd DO NOT book air tickets.**

SAVE ask us for an Inclusive holiday package.

You can make great savings on booking your travel arrangements and holiday together.

Reduced Travel in Switzerland.

At Altogold we can offer a wide range of advice and travel reduction tickets including Regional Passes, Swiss Passes, Half Fare Cards, Transfer Tickets and Junior Cards. All designed to help you see Switzerland's wonderful travel system.



Information and Prices available in a separate booklet. Contact our Office.

SPRING (March to Mid June) As the snow melts, Snowdrops & Crocuses, are among the vibrant colours that cover the alpine region as it awakes to the spring season. Guide temperature 8-15c.

SUMMER (Mid June to September) The majestic Junfrau and Eiger, still have white peaks. Cable cars, gondolas and trains carry you to the tops for awe inspiring views of the Swiss Alps. Guide temperature 20-26c.

AUTUMN (September to November) The year ends with festivals and celebrations. Autumn gold's in the trees herald the start of winter, air is clear and sharp, a paradise for the photographers & walkers alike to capture the last of the summer warmth & freshness. Guide temperature 15-22c.



*With so
adventu
a wonder
of the m
From*



Take a birds eye view



Enjoy a break at the top



Children watch, learn
the crafts



Choose cheese in the
alps

Go online and check out our latest

Holiday Relaxation



o much to do and see for families and
rers, a page can do NO justice to such
ful region. All 'Altogold staff have a love
region we want to share this with you.
m the start to your return with us.



Take the whole family on a team building day



Anyone can do it



Local golf course



Fun yakking

deals and book with instant savings

Adrenalin for all



IMPORTANT INFORMATION PLEASE READ

Please read the booking conditions carefully, including all other related information. The following contains important information about our holidays., which you should read before booking. This information shows our commitment to you and forms the basis of your contract with us. We hope you will find it informative and easy to understand. We want you to be fully informed of your rights and obligations and shall be pleased to answer any questions you may have.



OFFICE HOURS

9.30am to 5.00pm Monday to Friday.

INTERNET

Email - info@altogold.com WEB - <http://www.altogold.com>

OUTSIDE OFFICE HOURS

24hr voice mail, Email service

HEAD OFFICE

Altogold Ltd. Hillside Walk, Storrington, West Sussex, RH20 3HL. GB.

Booking Terms and Conditions

By accessing / booking through Altogold. web sites sending of monies or postal/ fax you agree to be bound by Altogold Ltd Terms and Conditions. The person completing an online booking or signing the booking form, hereafter called the "Client". Until the booking has been confirmed in writing by ALTOGOLD LTD NO contract exists. The client expressly warrants that they are over 18 years of age, have the authority of all persons detailed on the booking form to accept and abide by the conditions on their behalf. The client will indemnify ALTOGOLD LTD. /Agents against all losses and/or damage what so ever arising directly or indirectly from any act or default of the client or anyone accompanying them. ALTOGOLD LTD. shall not be liable to the client or any member of his/her party for any loss, damages injury, delay or detention to persons or property, which arises from companies who provide transport and facilities outside of ALTOGOLD LTD. companies. Any liability on the part of ALTOGOLD LTD./Agents shall be limited to the amount paid for the holiday by the client. ALTOGOLD LTD /Agents will normally use their best endeavour to meet the requirements of clients but they reserve the right to refuse or cancel any booking, or alter at any time arrangements owing to unforeseen circumstances, in such cases the client will be entitled to such a refund (not exceeding the full amount paid for the holiday) as considered equitable. **CONTACT with ALTOGOLD Ltd** Supply of an Email or Address/ Telephone number, the client will automatically be included on the news letter listings. If you do not wish to be included please inform us by email/ letter.

PLEASE NOTE - WE DO NOT ACCEPT ANIMALS and operate a NO SMOKING POLICY.

ENQUIRIES + RESERVATIONS: or confirm availability or discuss your requirements, through Altogold Ltd or selected travel agents. Always check all vouchers discounts and booking details as these cannot be changed later. To amend at a later date, may incur additional charges.

PROVISIONAL BOOKING: By telephone, Email, or online. We hold a provisional booking for 5 days. We will require minimum payment within that time. After 5 days Altogold Ltd reserve the right to re-offer the holiday dates to the general public thereafter without further notice.

BOOKING. Complete the Booking form sending a cheque for the appropriate deposits made to "ALTOGOLD LTD" as per our current booking conditions. You will receive a written booking confirmation by post or Email, which gives full details of your travel, accommodation payments along with further arrangements. Please check this carefully to ensure that the reservation has been made in accordance with your requirements. Altogold Ltd reserve the right to make a charge per alteration once your booking is accepted under our terms and conditions.

4 NIGHTS OR LESS. Reservations of 4 nights or less will incur a one off £10.00 charge (Marked as "Short stay Supplement") on the accommodation price. It is compulsory to hire linen (Failure to do so! Linen will be added to your account you will be notified accordingly).

BOOKED ACCOMMODATION. While every effort is made to ensure you remain in the same accommodation, on very rare occasions you may be required to change holiday homes to complete your holiday. To avoid this we offer a "FIXED ACCOMMODATION" service to ensure you remain in the same holiday home for the entire duration at a small charge, please ask about this services at the time of your booking.

CHILDREN: After their 18th birthday will be deemed to be ADULTS (12th Birthday for Hotels) and priced accordingly. When reserving Apartments ALL children will be deemed as an ADULTS (unless sharing the same part of the accommodation).

CREDIT/ DEBIT CARD: We accept most credit cards; ALL ONLINE card payments may be subject to a BOOKING FEE of 2%, which will be added to your holiday cost at the time of booking. Payments over the phone to Altogold Ltd will incur additional handling fee of £5 per transaction. When paying from another country your currency will be converted to GBP£ (At your card companies rates when booked on-line (charges may apply). Please read the credit/debit card conditions carefully during your on-line transaction. If the client paid with a credit card then any refund / returns will be made the same way.

Holiday Deposit. minimum of £60.00 paid in respect of a holiday is accepted as a first instalment of the full amount. (See note A) The receipt / banking of monies or the making of provisional reservations does not imply final acceptance of the booking, neither is a verbal quotation confirmation of holiday. The balance of holiday is due not later than ten (10) weeks before the date of departure. Holidays of part weeks 1-6 days, a deposit of £10 per day is required. Holidays that fall within the 10-week period require payment in full. If the balance remains unpaid by the 8th week before the holiday start date Altogold Ltd reserve the right to cancel the client booking, retain all monies paid as of that date and levy the cancellation charges as per our Terms and Conditions. "Damage deposit" where applicable will be returned on completion of your holiday (subject to full payment of the client holiday only. When the accommodation is left clean & undamaged. You must exchange key for credit note / voucher at reception before departure, some location may require separate deposits on arrival in CASH). Bookings can only be accepted as firm on receipt of written confirmation by Altogold Ltd. Where full payment has not been made by the client Altogold Ltd reserves the right to withhold the accommodation and any fund paid. **NOTE A:** Payment for pre-booked special requirements must be paid in full at the time of reservation (non-refundable). Payments made in other currencies are priced as per current UK prices + 5% on the Gross price. All Apartments/Hotels & Site reservations require 30% deposit (non-refundable) at time of booking and must be received within 5 working days from the date of your reservation being made.

LATE BOOKING: Late bookings - last minute reservations made must be paid for before arrival. FAILURE to arrive on the specified date (without giving notice) Altogold Ltd reserve the right to re-sell your holiday with out further notice. Arrival time, not later than 1600 (4pm). After this time Altogold Ltd will consider a NO SHOW BOOKING and the accommodation will be offered for resale. If you are running LATE PLEASE CONTACT THE OFFICE to let them know. (24 hour line + +44 (0)7941049509).

BED LINEN: It is obligatory, the client MUST either bring their own linen or hire bed linen (Except Apartments/Hotels where their linen is Supplied). Linen is available from Altogold Ltd during and after booking your holiday. Reservations of 4 nights or less it is compulsory to hire bed linen. Failure to use your own bed linen or the hired linen could result in your damage/cleaning deposit being with held.

COOLING OFF: Five day cooling off period from the date shown on your booking confirmation, where any changes / cancellations will be honoured free of any charges.

MULTI-FAMILY HOLIDAYS: Where a group of families wish to holiday together for the same period. Mixing of the family groups is not permissible. Only one family per holiday accommodation.

GROUP BOOKINGS: Please note that we cannot accept bookings from single sex group/s of more than 3 Adults or where under 25 years old. Groups may have additional restrictions applied.

REDUCTIONS / DISCOUNTS are made in good faith, they may not be used in conjunction with any other offers / reductions unless stated otherwise. Please ensure you ask for any offers at the time of enquiry / booking, as these cannot be applied retrospectively. Only one offer/discount per booking. We reserve the rights to offer our holidays at lower than the advertised rates without prior notice. 3 weeks for the price of 2 weeks the lowest week will be offered FREE. A minimum price after all discounts is £22 per night. Reduced price second holiday applies to your lowest priced holiday accommodation only in the same year. Over 60's may be required to provide proof of age to receive discounts. Two families can receive discount only when two holiday accommodations are booked for the same dates at the same time. Grandparents who share their family accommodation then no charge is made. Price promise If you find a identical holiday for less than we offered you within 30 days of booking we will endeavor to match Plus 10% off. All offers are only applicable when they are paying the full brochure price. When offering selected accommodation the "Accommodation" i.e. at the discretion of Altogold Ltd. Two and three night specials are fixed dates including linen (Extra charges already applied for linen), and cannot be used in conjunction with any other holiday with Altogold Ltd. Any extras and travel supplements will be paid at full brochure price. If you are a member of a club or association you may be entitled to receive discounts please ask. We reserve the right to change the available accommodation without notice.

EARLY BOOKING OFFER: Bookings for the next year on which the deposit is received before October 31st of each year will be at the current Independent prices less 10%. Abuse of saving offers will be corrected by Altogold and current alteration charges applied, before releasing of new invoice without notice.

SPECIAL REQUESTS: If you have any special requests or requirements concerning your holiday, we will endeavour to meet these if notified at the time of booking. When you are taking a holiday with another party and wish to be sited together, please ensure the booking form gives these details. We do not accept tents or any other additions between the holiday homes without written notice. If you or any member of your group have a medical condition or disability that may affect your holiday, you must let Altogold Ltd know before you confirm your booking. This will enable Altogold Ltd to assess if the accommodation is suitable and /or offer suitable advices accordingly. Should the owner/ services deem the needs of a person unsuitable for the accommodation selected, or failure to disclose details before completing booking. We reserve the right to decline the reservation with NO refund. Unless agreed in writing we cannot guarantee any special requests.

ACTIVE / SPORT HOLIDAYS: Clients taking part in active/ sports do so at their own risk. While every effort is made to ensure safety ALTOGOLD Ltd accept no liability or responsibility beyond making the reservation on the "Clients" behalf, for the client to participate in their chosen sports. Clients do so at their own discretion acknowledging the risks involved yourself. Our associates or Altogold reserve the rights to make cancellations or denial of the participation in any activities. You may be entitled to a refund, please ask at the time for clarification. Should the "Client" cancel or not show then NO refund. Cancelling due to ill health fear we will ask for a signed letter from the participating company acknowledging cancellation and MUST be obtain by the "Client" before your return to your country of residence. Your insurance must cover your chosen activities and any illness. Safety is paramount and if in our opinion the conditions or you are unsafe we will terminate your activity. Accident insurance is the responsibility of the Individual. NOTE: Swiss law is applicable. Check our activity conditions.

BOOKING RECEIPT: The client is responsible to check their mail and Emails for any booking receipt/invoice & notify ALTOGOLD Ltd. of any discrepancies within 7 days of the dated document. Charges may be incurred after that date for amendments.

AGENTS: Altogold Ltd holidays are offered by selected "Travel Agents" operating with and in association with "ALTOGOLD Ltd." If you have booked through "Travel Agents" please deal direct with your Agent. Altogold Ltd cannot accept discrepancies made by "Agents".

BROCHURE/WEB DESCRIPTIONS: The brochure/promotions are written in good faith and have been checked to ensure that details are accurate at the time of release. However, between release publication and your holiday, there may be occasions when advertised facilities/ details are withdrawn or descriptions become inaccurate without notice. All diagrams and layouts are for guide only and not to scale. During photography some props are used and NOT included. Some facilities and attractions are seasonal and may not be available during your holiday period. All photos and web format are protected by copy rights. Please ask if in doubt about any details given.

ACCOMMODATION DEPOSIT. You will be asked to pay a CASH "damage / cleaning deposit" or deposit for extras additions e.g. duvets, pillows, blankets, etc this may be returned to you by the same means you paid e.g. paid on location will be returned on location subject to Terms and Conditions - Only when your accommodation is left clean and undamaged "as you found the accommodation". Monies are returned on departure and not before departure. Should you choose to depart before your location office is open it is your responsibility to ensure that your accommodation is left "as you found the accommodation". The owners/ managers reserve the right to withhold "damage deposits" in your absence.

CHECK IN. Accommodation is available from 3.30pm (1530hrs) on the arrival day. After 9.00pm (2100hrs) instructions will be left outside the reception with the clients name and location of accommodation. No arrivals (by Car) are permitted on site after 10.00pm (2200hrs) camp barriers (where applicable) put in place. Your vehicle will remain outside until the barrier raised with access by foot only. A cash deposit will be required for the key unless supplied with a key voucher. You will be shown to your selected holiday accommodation by our managers. If you have any concerns about your accommodation please notify your managers immediately (within 24 hours).

DEPARTURE. 10am (1000hrs) on your departure day. It is your responsibility to leave your accommodation "as you found it", cleaning materials are freely available to those who ask from our managers. Do not forget to exchange your key / voucher on departure.

ACCOMMODATION: is Non-smoking. Typical layouts and occupancy figures are given as a guide only. Please select the size of holiday home to suit your particular lifestyle. It is the clients responsibility to ensure that the accommodation is safe for the "client" and your group/party before entry, that you are mentally and physically able to use your chosen accommodation in the way it was designed for use. Electric supply is 220v and for personal use within your selected accommodation. All holiday homes and apartments are self-catering; parking provision is available alongside or nearby the holiday accommodation for one car only (not more than 5m long). Parking supplements will apply for additional parking / trailers. Notification in writing for confirmation of additional parking must be sought before your holiday commences. FAMILY DEFINITION: 2 adults and up to 3 children under 18 years of age (e.g. 17+ not 18+).

SAFETY: It is the requirements and standards of the country in which any services make up your holiday are provided which apply to those services and not those of the UK/Republic of Ireland and EU. As a general rule, these requirements and standards will not be the same as the UK/Republic of Ireland EU and may sometimes be lower. The "client" should therefore take all reasonable precautions to protect themselves and their group whilst on holiday. In particular you should familiarize yourself with Safety and Fire Procedures, swimming pool areas and any unfamiliar appliances. You should also familiarize yourselves with any Health and Safety notices in the accommodation and at the on-site/location to ensure that you comply with all specifications for their use. Altogold Ltd will not be responsible for any loss and/or damage which occurs as a result of your failure to comply with these conditions.



CLIENT BEHAVIOUR: The client accepts responsibility for any damage or loss caused by you or any member of your party. Full payment for any such damage or loss must be paid direct at the time to the site owner or manager or other supplier. Failure to do so, you will be held responsible for meeting any claims subsequently made against Altogold Ltd and its staff (together with our own and the other party's full legal costs) as a result of your actions. We expect all clients to have consideration for other people. If in Altogold Ltd reasonable opinion or in the reasonable opinion of any other person in authority, you or any member of your party behaves in such a way as to cause or be likely to cause danger, upset or distress to any third party or damage to property or nuisance, we are entitled, without prior notice, to terminate the holiday of the client / clients concerned. In this situation, the client/s concerned will be required to leave the location or other service forthwith. Altogold Ltd and Staff will have no further responsibility toward such clients including any return travel arrangements. No refunds will be made and we will not pay any expenses or costs /loss incurred as a result of the holiday termination.

SERVICES / SUPPLIERS: Altogold Ltd use other services and suppliers where required, when this arises - All services and supplies are the responsibility of the land/resident owners, Altogold Ltd cannot accept responsibility or liability for these services. All clients are contractually obliged to abide by national, local & site / agents regulations/laws, although we have no control over their enforcement. We do not accept any liability for any circumstance beyond our control. Any cost by the client incurred to Altogold Ltd will be recovered at the clients cost.

TRAVEL ARRANGEMENTS: Whilst we shall be delighted to make Rail and Cross-Channel arrangements, we do not how ever make air reservations. These are available through your local ATOL Travel Agent. Please ask for a quote

CROSS CHANNEL: Booked through Altogold Ltd. We reserve your chosen route, you are supplied with a "booking reference number". We strongly recommend that clients arrive at selected port /operator, well before their pre booked time. Early or late arrivals at port may incur additional charges by the operators to travel.(This lies solely with the client). Amendments to cross channel once booked will incur additional charges. Once booked you accept the additional cancellation fee of £30:00 to your existing "holiday deposit" (On top of any holiday cancellation fees you may incur) after 36 hours grace at the time of booking. Cross channel definitions. Vehicle- Car = Maximum 5m Long, 1.85m High. Cars exceeding this height, E.g. people carriers, roof boxes or any other reasons MUST declare at the time of booking. The operator reserves the right to cancel your travel or make additional charges as per their current rules & regulations. Altogold Ltd reserves the right to charge any additional charges levied by our operators and not more. This will be in addition to the original fare. This supplement may be collected on departure by the Operators.



TRAVEL TICKETS: Altogold Ltd issues a wide range of "Travel Reduction Tickets, which are available before departure or on arrival. Tickets purchased and issued before departure (except where vouchers are in place) are NON refundable. VOUCHER TICKETS are collected on arrival from your selected holiday location collection point. Once the ticket is issued there is no refund should you decide not to exchange the voucher on location. Return the voucher to Altogold Ltd for a refund. VOUCHERS Issued by Altogold Ltd carry no financial value, Can only be redeemed for the selected items.

FREE HOLIDAY SERVICES. These services are offered by the local and tourist authorities e.g. Free buses, Swimming pools, Entries to attractions etc. All services are offered at the local and Tourist authorities' discretion and may be withdrawn without notice at any time. Altogold Ltd has no jurisdiction over these offers and you should check they are in operation if they are of important to you.

HOLIDAY SECURITY it's reassuring to know that when you entrust Altogold Ltd to organize your holiday you will be in safe and caring hands. Altogold Ltd. Altogold Ltd OWN ALL accommodation at Manor Farm out right thus ensuring your holiday is safe. Plus Altogold Ltd have never required the Banks or other financial institutions services. For your complete financial protection every "Package Holiday" comes under the EC package directive and UK Trading Standards Office requirements. All monies paid for "Package Holidays" are placed in special "Trust account", until such time your holiday is completed. This arrangements means the cost of your holiday will be refunded or you will be brought back to the UK (if your contracted holiday arrangements include return travel) When already abroad and in the unlikely event that your holiday cannot be provided due to our insolvency you will be repatriated.

CANCELLATION: Should it be necessary to cancel or move your holiday, YOU MUST notify us in writing. We shall retain the holiday deposit and in addition the following charges on holiday price along with any costs paid for additional services/suppliers: - up to the start date of holiday 70 days before - Loss of holiday deposit only. 56 days - 70% 42 days - 80%. 35 days - 100% of the holiday price.

On the date of receiving your confirmation of cancellation (this will be the date the information arrive in our office) we reserve the right to re offer the dates to the general public. Refunds will be returned by the same means they arrived to Altogold Ltd. I.E. If paid by cheque you will receive a cheque. Charges may apply. NOTE: You may be able to reclaim these charges if the reasons for your cancellation are covered under the terms of your holiday Insurance policy.

ALTERATION: From time to time Altogold Ltd may require altering/changing your holiday arrangements. You will be given reasonable notice, should you change details then administration charges for each amendment required to on the reservations. Altogold Ltd reserves the right to pass on to the client all additional charges or costs incurred or imposed on us by providers / services including taxes / currency fluctuations related to your holiday. We normally absorb up to 2%, should the client's total holiday cost increase more than 12% you will be entitled to cancel free of charge (Excluding special pre paid arrangements). Please note "credit card refunds" may incur additional administration charges.

FORCE MAJEURE: This means ALTOGOLD Ltd and the suppliers/ services will not accept any liability related to such incidents. These can include industrial dispute, terrorist activities or natural disaster, acts of god, fire / adverse weather conditions.

THIRD PARTY ARRANGEMENTS: Altogold Ltd will not accept any payments for third party arrangements outside of their control.(e.g. meals, taxi/ transport, entry cost, souvenirs) These are the responsibility of the client.

COMPLAINTS: If you have a complaint during your holiday, you must notify the Manager or Reception on that day at your location. Though every effort is made during booking of agent/ owners accommodation any discrepancies lie solely with the accommodation /agent/ owners, and not with "ALTOGOLD Ltd." Please ensure your details are correct at time of booking. Should your complaint still remain unresolved on location contact your holiday supplier (Altogold Ltd head office +44 (0)7941049509), complete the "complaint form" available from the reception on location. You should ensure the Manager on location have a copy and submit your form to your holiday supplier together with a covering letter within 28 days from the completion of the holiday. Should you fail to follow this simple complaints procedure, your right to claim any reimbursement / compensation you may otherwise have been entitled to could be affected or even lost as a result.

INSURANCE, IMPORTANT NOTICE: It is the client's responsibility to ensure they are adequately covered by insurance before their holiday. We are happy to recommend "Gold Cover" Insurances as our preferred supplier of travel Insurance. The Gold Cover brand has been providing quality travel insurance for over 30 years. They have a range of traditional single trip and annual trip policies to suit most needs and can also provide cover for coach, motorcycle and activity holidays. Many pre-existing medical conditions can be covered, including some conditions that most others insurers will refuse. If you are taking your vehicle on holiday they can also provide European Motoring Breakdown Assistance with roadside assistance and other cover to stop your holiday being ruined. Please call on 01892 559532 Try our website at www.altogold.goldcover.net

BANK PAYMENTS: To Altogold Ltd. must be free of any bank charges to Altogold Ltd. Payment of deposit and final balance may be made by cheque, bank draft or by International Money Transfer (IMT). Altogold Ltd reserves the rights to change / amend conditions without notice. Full updated conditions on request. **GOVERNING LAW:** The client agrees in the event of a dispute or claim that the client booking will be governed by English Law, that all parties agree to the exclusive jurisdiction of the Courts of England and Wales.



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With over 43 years we like you to think that you can feel the difference personally. Travel any day (from mid July to mid August Exempt) min 3 nights stay or more Travel arrangements, Local information packs, Residential Managers Detached accommodation, with or without outside covered areas, Your own relaxing space, in superb scenery.

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Holidayed with us in the last 2 years **SAVE 10%** off the Brochure prices.

Holidayed with us in the last 5 years **SAVE 5%** off the Brochure prices.

**** 1 week FREE ** 3 weeks for the Price of 2**

Between when we Open every year and the first Friday in July or from third Saturday in August. Until we close. The Lowest priced week FREE.

Holidays the Flexible way

Booking this year or next year, you simple pay a holiday deposit of £60.

NOW Pay what you want when you want up to

8 weeks before your **NEXT HOLIDAY.**

Second holiday SAVE 30%

Take a second holiday and enjoy up to 30% off.

Main holiday must be min 7 nights between the first Saturday in July up to 3rd Friday in August. Second holiday, must be outside of these dates.

Pass the discount over to the grandparents, give them a break and they can take the Grandchildren. Save 30% on Lowest priced holiday, applicable to accommodation ONLY.

Take the Grandparents FREE

2 Adults Booking current Brochure prices can take the Grandparents Free providing they share the same accommodation.

Excludes first Saturday in July up to 3rd Friday in August.

All offers are applicable to accommodation only and any additional supplements apply (e.g. Linen, Travel, Activities).

Only one offer can be applied to each holiday.







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